



## Pollution Incident Response Management Plan

### SITE CONTACTS

NOTIFY SITE MANAGER OF ANY ACCIDENTS, INJURIES, MISSES OR ENVIRONMENTAL INCIDENTS ON-SITE

NAME	CONTACT INFORMATION
BRANCH MANAGER - PAUL JONES	0424 485 356
WAREHOUSE MANAGER - BEN ROBINS	0406 642 902
HEALTH AND SAFETY OFFICER - BROOKE LLOYD	02 9426 7146

### COMMUNICATING WITH NEIGHBOURS AND THE LOCAL COMMUNITY

The location of Mainfreight is outlined in **Section 1.1** of the EPA License and can be seen in the figures within that section. The warehouse is located within an industrial area with no residential neighbours.

In the event of a pollution incident, Mainfreight has established the following processes for contacting the local community:

- If an incident occurs, site management will immediately notify the five regulatory authorities that are listed in **Section 5.5**.
- Mainfreight will deliberate with the regulatory authorities to determine if the community is to be notified of the pollution. The same management team will discuss the most appropriate communication channel with the regulatory authorities. This could be in the form of the following: media release, radio announcement, social media release.
- The risk level of the incident will play a large role in determining the notification channel that Mainfreight uses if it must notify neighbours and the community. Some of these strategies will include the following: door knocking, letter drop, phone calls, text messages, email.

Community contacts are in the **Emergency Response Plan** on site.

Complaints Phone Line 02 9426 7100 between 7am – 5pm.

# Emergency Contacts

 <p><b>NSW</b> GOVERNMENT</p>	<p><b>FIRE - 000</b></p> <p><b>AMBULANCE - 000</b></p> <p><b>POLICE - 000</b></p>
 <p><b>NSW EPA</b></p>	<p><b>ENVIRONMENT PROTECTION AUTHORITY (EAP) NSW - 131 555</b></p> <p><b>(TO REPORT POLLUTION, AND FOR GENERAL ENQUIRIES)</b></p>
 <p><b>NSW Police Force</b></p>	<p><b>GREEN VALLEY POLICE STATION</b></p> <p><b>193 WILSON ROAD, GREEN VALLEY, NSW 2168</b></p> <p><b>PH: (02) 9607 1799 (NON- EMERGENCY LINE)</b></p>
 <p><b>LIVERPOOL HOSPITAL</b></p>	<p><b>LIVERPOOL HOSPITAL</b></p> <p><b>GOLBURN STREET, LIVERPOOL, NSW 2170</b></p> <p><b>PH: (02) 8738 3000</b></p>
 <p><b>Endeavour Energy</b></p>	<p><b>ENDEAVOUR ENERGY ELECTRICAL AUTHORITY</b></p> <p><b>PH: 131 003 (EMERGENCY LINE)</b></p> <p><b>PH: 131 718 (NON- EMERGENCY LINE)</b></p>
 <p><b>Sydney WATER</b></p>	<p><b>SYDNEY WATER, WATER AUTHORITY</b></p> <p><b>PH: 132 090 (REPORTING A FAULT)</b></p> <p><b>PH: 132 092 (GENERAL ENQUIRIES)</b></p>
	<p><b>TELSTRA</b></p> <p><b>DIAL BEFORE YOU DIG - 1100</b></p> <p><b>BUSINESS ENQUIRES - 13 22 03</b></p>
 <p><b>LIVERPOOL CITY COUNCIL</b></p>	<p><b>LIVERPOOL CITY COUNCIL</b></p> <p><b>33 MOORE STREET, LIVERPOOL, NSW 2170</b></p> <p><b>PH: 1300 36 2170</b></p>
 <p><b>Poison information Hotline</b></p> <p><b>13 11 26</b></p>	<p><b>POISON INFORMATION HOTLINE</b></p> <p><b>PH: 13 11 26</b></p>
 <p><b>NSW GOVERNMENT</b></p> <p><b>SafeWork NSW</b></p>	<p><b>SAFework NSW</b></p> <p><b>PH: 131 050</b></p>
 <p><b>BEFORE YOU DIG</b></p> <p><b>www.byda.com.au</b></p>	<p><b>BEFORE YOU DIG AUSTRALIA</b></p> <p><b>PH: 1100</b></p>